



QUALITY POLICY

Zonge Engineering & Research Organisation (Australia) Pty Ltd

GENERAL STATEMENT OF POLICY

Zonge Engineering & Research Organisation (Australia) Pty Ltd are committed to providing reliable products and services, which specifically cater to our client's needs and meet the relevant International Standards, Australian Standards, specifications, and codes of practice.

Our quality of products, services, our processes, and staff will continuously be reviewed and improved, so that every facet of our organisation can meet our client's needs and where possible exceed their expectations.

This will be done by all staff being familiar with and implementing all quality documentation, maintaining, monitoring, reviewing, auditing and continually improving the Quality Management System in accordance with ISO 9001

The commitment to and capability in quality management for our clients is achieved by:

- Complying with statutory obligations, standards, and codes of practice relevant to our business.
- Establishing, monitoring, and auditing the quality management system and programs consistent with the certification requirements of ISO 9001
- Providing adequate resources to implement and maintain the quality system.
- Employing suitably qualified, skilled, experienced, and motivated employees.
- Educating and training to continually improve employee skills.
- Identifying, investigating, and satisfactorily resolving all non-conformances.
- Establishing and reviewing performance measures to improve performance
- Monitoring and evaluating the quality performance of suppliers and contractors.

This commitment towards customer satisfaction, for both our external and internal clients, is central to our vision:

To be the Can-Do industry leader for geophysical services, broad range of surveys, highly qualified workers, and safe and health work environment

Authorised by:

A handwritten signature in black ink, appearing to read 'Kelly Keates'.

Kelly Keates
Managing Director

